

TERMS & CONDITIONS

BOOKING PROCEDURES

- Tentative bookings are not confirmed until a deposit is received in full and a signed agreement returned. A tentative booking is held for 7 days unless a second enquiry is made for the same date, in which case a priority is given to the first tentative for 24 hours only. Tentative bookings may be released at the discretion of Yarra Bend Golf if deposits are not paid.
- To confirm your booking date and time, a \$100.00 non refundable deposit will be required. All December events require a \$200.00 non refundable deposit.
- All pricings include GST. All quotes are valid for 30 days.

CANCELLATION

- If you cancel your function within 7 days of your event, the deposit will be forfeited and you must pay an additional cancellation fee equal to 25% of your estimated event charge based on numbers advised at the time of booking.
 - If you cancel your function with more than 7 days notice, the deposit will be forfeited.
 - Yarra Bend Golf is an outdoor facility and limited undercover space is available. For groups above 40 people and in months March - August, we would strongly recommend the hiring of a marquee. For groups under 40 people, the heritage room can be booked.
- Standard cancellation policy applies for all wet weather situations unless the golf course is deemed unplayable by management.

FINAL DETAILS/ CONFIRMATION OF NUMBERS

- Final numbers and dietary requirements are required (7) days prior to your function. Once you have provided your final numbers and final details including catering and beverage selections, you will be issued a final invoice and function sheet.

BEVERAGES

- All beverages must be bought from the Proshop. Strictly no BYO.
- No alcohol is allowed on the mini golf/mini golf balcony, driving range, or golf course due to licensing. The Al Fresco, Astroturf, & Heritage room are licensed.
- Groups can run a TAB which can be set at a dollar limit and once the limit is reached, you can decide to increase the TAB or convert to a cash bar where individuals can purchase their own drinks.
- Yarra Bend Golf may refuse service to any guest in accordance with RSA guidelines and standards

CATERING

- You can select options from the our catering menu or you are welcome to use an external caterer. We can certainly recommend caterers who have previously been to Yarra Bend Golf.
- Food trucks are a great option for 50+ people and we have plenty of delicious food truck friends to recommend.

DECORATIONS & MUSIC & POWER

- The Al Fresco and Astroturf can be decorated as you please. No tape, blutack or other adhesive is permitted in the Heritage room.
- Music is permitted onsite if supplied by the function organiser. Yarra Bend Golf reserves the right to control the volume of music being played.
- Power supply is limited to 10amp outlets. Please ask your event coordinator for more information regarding power if required.

DRESS CODE

- Yarra Bend Golf has a relaxed dress standard. Thongs (flip flops) are not permitted on the golf green. We encourage you to wear something comfortable and makes you feel good.

RESPONSIBILITY & INDEMNITY

- Yarra Bend Golf is not responsible for the protection of its guest's property. If any Yarra Bend Golf property is damaged during a guest's function then we will invoice the function organiser for the cost of the repairs. This applies across the whole facility including course, range, mini golf, and function areas.
- The car park is a public car park. Yarra Bend Golf is not responsible for any theft, damage, or loss to any goods that may occur with or to any vehicle within the car park.

SMOKING

- The heritage room is a non-smoking room
- Smoking is permitted elsewhere on site, Yarra Bend Golf staff will direct you to an appropriate smoking area

PAYMENT

- We only accept Cash, Visa or Mastercard - AMEX is not accepted.
- Payment can be made onsite, CC over the phone, or we can invoice for EFT
- The full catering and activity amount is required prior to your function upon confirmation of your final numbers. Any drinks must be paid for upon the conclusion of your function at the Proshop/Bar closing time.

CLOSING TIMES/EVENT FINISH TIMES

- Monday to Saturday: The Proshop/Bar will close at 9:30pm, last drinks at 9:15pm with the venue to be vacated by 10pm.
- Sunday only: Proshop/Bar has a 7:30pm closing time, last drinks at 7:15pm with the venue to be vacated by 8pm.